

Open Enrollment Call
November 20, 2017

1. Enrollment Update

Enrollment numbers from 11/7/2017

Total: 6493

Direct ADAP: 2,082

MPAP: 579

ICAP: 596

HIMAP: 3,236

2018 HIMAP: 1078

2. Open Enrollment Period, November 1, 2017-December 15, 2017 Updates

All pertinent open enrollment information can be found on the ADAP website

(<http://www.vdh.virginia.gov/disease-prevention/virginia-aids-drug-assistance-program-adap/affordable-care-act/>)

3. VDH has contracted with an outside agency, Benalytics, to assist with enrolling clients. Clients will be contacted by Benalytics to enroll in a 2018 insurance plan and clients may reach out to them if there are any questions, 1-855-483-4647.

State offices will be closed from Wednesday, November 22 at 1:00 PM until Monday, November 27, 2017. Benalytics will be enrolling clients on the dates and times below while State offices are closed on these days:

- Wednesday, November 22, 2017: 9:00 am – 5:00 pm
- Friday, November 24, 2017: 9:00 am – 5:00 pm
- Saturday, November 25, 2017: 9:00 am – 1:00 pm

4. Information needed to pay a premium

- a. ACA Checklists-If entered in e2VA, do not send duplicate information to VDH.
- b. Family Plan-VDH can only pay family plans if all members on the plan are enrolled in the program, please fill out checklists for all Family Plan members. Premium amount should be listed in full for the subscriber and \$0 should be listed for the remaining family members